

**Todd Worlock**

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**From:** Travis Shaw [travis@floormaxatlanta.com]  
**Sent:** Friday, June 26, 2009 3:58 PM  
**To:** 'Todd Worlock'  
**Subject:** FW: \*\* Laminate Selection for Janecek, Randall in Powder Springs

Thanks,

Travis Shaw  
General Manager  
Floormax Flooring America  
770-963-1705 office  
770-652-6247 cell

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**From:** Janecek, Randy [REDACTED]  
**Sent:** Friday, June 26, 2009 11:17 AM  
**To:** travis@floormaxatlanta.com  
**Subject:** RE: \*\* Laminate Selection for Janecek, Randall in Powder Springs

Travis....

Once again.. you sent in top shelf people... the laminate just looks fantastic... the craftsmanship on the whole job is simply outstanding...

The steps in particular look just like what you would see in magazine... Lots of attention to detail... We are very impressed and my wife can't stop smiling... she has waited all her life for wood floors...

I know that I wasn't necessarily the easiest customer to deal with and if I owe you and Todd an apology, please accept it here and now. I would fully recommend your company and praise you to ANYONE ...

I hope you will wait until Monday to charge the balance to my credit card... my billing cycle ends over the weekend...

Is there anything that I should know on how to care for these laminate floors?

Randy Janecek  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

-----Original Message-----

**From:** travis@floormaxatlanta.com [mailto:travis@floormaxatlanta.com]  
**Sent:** Tuesday, June 23, 2009 1:08 PM  
**To:** Janecek, Randy  
**Subject:** Re: \*\* Laminate Selection for Janecek, Randall in Powder Springs

Yes